

GET ONE SET OF COMPLIMENTARY DECATHLON, GRAB, LA JUICERIA AND WATSON E-VOUCHERS WITH APPROVED MAYBANK/MAYBANK ISLAMIC MYIMPACT CREDIT CARD APPLICATION

TERMS & CONDITIONS

GET ONE SET OF COMPLIMENTARY DECATHLON, GRAB, LA JUICERIA AND WATSON E-VOUCHERS WITH APPROVED MAYBANK/MAYBANK ISLAMIC MYIMPACT CREDIT CARD APPLICATION CAMPAIGN (“Campaign”) is offered by Malayan Banking Berhad (Co. No 196001000142) (“MBB”) and Maybank Islamic Berhad (Co. No. 200701029411) (“MIB”) (collectively referred to as “Maybank”). By participating in this Campaign, Applicants (as defined in Clause 2 below) hereby expressly agree to be bound by the Terms and Conditions and any decisions made by Maybank in respect of this Campaign shall be final and binding.

1. CAMPAIGN DURATION

The Campaign shall run from **16 August 2023** to **31 December 2023** both dates inclusive (“Campaign Period”).

2. ELIGIBILITY

- a) The Campaign is open to all new-to-bank individuals and/or the Maybank’s existing customers who are citizen of Malaysia and does not have any existing credit card issued by MBB/MIB (“**Maybank Credit Card**”), who have attained the age of 21 years at the time of making an application for Maybank myimpact Visa Signature Credit Card or Maybank Islamic myimpact Ikhwan Mastercard Platinum Credit Card-i (collectively referred as “**Maybank/Maybank Islamic myimpact Credit Card**”) as a principal cardmember during the Campaign Period (“**Applicant(s)**”).
- b) An Applicant can participate in more than one Maybank Credit Card promotions organized for or in conjunction with the acquisition of a new Maybank Credit Card wherein the Applicant may also be similarly entitled to other gift(s) or reward(s) under the respective promotions. In the event that the promotion periods for such other promotions overlap with Campaign Period, the Applicant understands and agrees that he/she shall only be entitled to receive the gift(s) or reward(s) for the first Maybank Credit Card approved by Maybank via the channel that the Applicant had applied from, regardless of the number of successfully approved applications in such other promotions and/or this Campaign.
- c) The following individuals are NOT eligible to participate in this Campaign:
 - i. permanent and/or contract employees of Maybank (including its subsidiaries and related companies); and /or
 - ii. any Applicant who has cancelled any of his/her Maybank Credit Card within six (6) months before the date of application for the Maybank myimpact Credit Card under the Campaign; and/or
 - iii. present holders of any Maybank Credit Card(s) whether issued in Malaysia or otherwise; and/or
 - iv. any person who has committed or suspected of committing any misconduct, fraudulent or wrongful acts in relation to their account(s), any facility, and/or any services granted by Maybank.

3. CAMPAIGN MECHANICS AND REWARDS

- a) Applicant's application has to be approved and the Campaign is applicable to the first 1,000 approved New-to-Card Principal Maybank/Maybank Islamic myimpact Credit Cardmembers collectively, on a first come, first served basis, while stocks.
- b) Supplementary Maybank/Maybank Islamic myimpact Credit Cardmembers are not eligible to participate the Campaign.
- c) Each Eligible Cardmember will receive one (1) set of complimentary vouchers consisting of Decathlon, Grab, La Juiceria and Watson vouchers worth RM150 in total with an approved Maybank/Maybank Islamic myimpact Credit Card application.

Vouchers	Quantity of vouchers in a set	Total available sets of vouchers
RM50 Decathlon e-voucher	One (1) e-voucher	1,000 sets
RM15 Grab Ride e-voucher	Two (2) e-vouchers	
One complimentary La Juiceria Cold-Pressed Juice (e-voucher)	One (1) e-voucher	
RM50 Watson e-voucher	One (1) e-voucher	
Total e-vouchers	Five (5) e-vouchers	

- d) Each Eligible Cardmember would receive one (1) set of complimentary vouchers only regardless of the type of Maybank/Maybank Islamic myimpact Credit Card he/she has applied for.

4. CAMPAIGN FULFILLMENT

- a) The complimentary vouchers will be fulfilled within 4 weeks from the last day of the month in which the Maybank/Maybank Islamic myimpact Credit Card is approved.
- b) The complimentary vouchers will be sent to the Applicants' email address that are registered in Maybank system.
- c) The complimentary vouchers awarded to the Applicants are non-transferrable and non-exchangeable for cash or of any kind, whether in part or in full.
- d) Maybank reserves the right to disqualify an Applicants from participating in the Campaign and/or from receiving the complimentary vouchers, due to the following:
 - i. if the Applicants Maybank/Maybank Islamic myimpact Credit Card account is cancelled, closed, or terminated by any reason whatsoever, either voluntarily or involuntarily on or before the fulfilment of the complimentary vouchers; and/or
 - ii. if the Applicants has committed or is suspected of committing any misconduct, fraudulent or wrongful acts.

- e) the use of complimentary vouchers are subject to terms & conditions imposed by individual merchants.

5. GENERAL TERMS AND CONDITIONS

- a) Maybank shall not be responsible or held liable in respect of technical failures of any kind whatsoever, intervention, interruptions, and/or electronic or human errors in the administration and/or processing of the transaction performed via the MAE app, M2U app, Maybank2u Biz, Maybank2u, or Maybank2e provided the same is not caused by Maybank.
- b) Maybank reserves the right to withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part and reserves the right to modify any of the terms and conditions contained herein, from time to time by giving at least minimum of twenty-one (21) days (“day” shall have the same meaning as calendar day) prior notice thereof, the notice of which shall be posted through Maybank2u website at www.maybank2u.com.my or through any other channel determined appropriate by Maybank. It shall be the responsibility of the Applicants to be informed of or otherwise seek out any such notice validly posted.
- c) By participating in this Campaign, Applicants agree to access the Maybank2u website at www.maybank2u.com.my on a regular basis to view the terms and conditions herein and seek clarification from Maybank should any of the Terms & Conditions be not fully understood.
- d) By participating in this Campaign, Applicants agree to be bound by the Terms and Conditions herein and agree and consent to allow his/her personal data being collected, processed and used by Maybank in accordance with the Maybank Privacy Statement, which may be viewed on www.maybank2u.com.my (“Maybank’s Privacy Statement”) and the PDPA Form for Individual Customers.
- e) In addition and without prejudice to the terms in the Maybank’s Privacy Statement and the PDPA Form for Individual Customers, Applicants agree and consent to his/her personal data or information being collected, processed and used by Maybank for:
 - i. the purposes of the Campaign; and
 - ii. marketing and promotional activities conducted by Maybank, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, Applicants agree to co-operate and participate in all advertising and publicity activities of Maybank in relation to the Campaign.

*Note: “PDPA” refers to Personal Data Protection Act (2010).

- f) Maybank and its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by Maybank for the purposes of this Campaign) shall not be liable to Applicants in this Campaign for any direct, indirect,

special or consequential loss or damage (including but not limited to, loss of income, profits or goodwill) arising from or in connection with this Campaign unless caused by any gross negligence or omission by Maybank.

- g) Maybank shall not be liable for any default of its obligation under this Campaign due to any force majeure events which include but not limited to acts of God, civil commotion, acts of war, strike, riot, lockout, industrial action, fire, flood, drought, storm, epidemic and pandemic or any events and circumstances of whatever nature beyond the reasonable control of Maybank.
- h) Maybank may disqualify/reject any Applicant who does not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign which includes fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.
- i) These Terms and Conditions shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.

For information, enquiries, feedback and/or complaints related to this Campaign, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively for feedback and/or complaints, Applicants may choose to e-mail Maybank via the feedback form at Maybank2u website www.maybank2u.com.my.