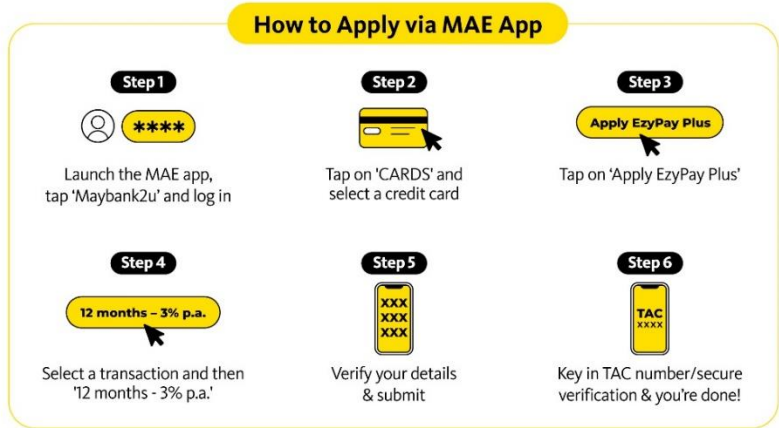
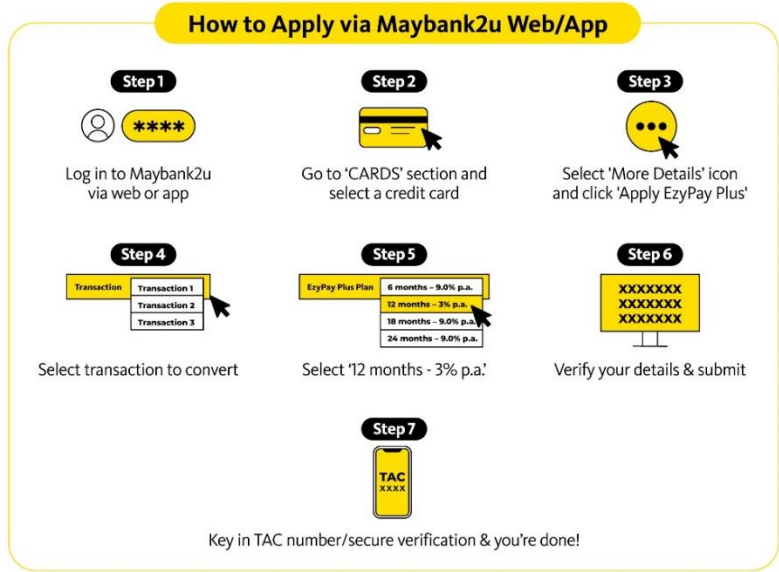


Frequently Asked Question (FAQs)**Maybank/Maybank Islamic EzyPay Plus/-i Special Rate Campaign**

Q1	What is Maybank/Maybank Islamic EzyPay Plus/-i special rate campaign?															
	<p>Maybank/Maybank Islamic EzyPay Plus/-i is a programme where it allows you to convert your retail transactions into monthly instalments at special rate. Enjoy better financial flexibility by converting outstanding retail balances on your Maybank credit card / Maybank Islamic credit card-i into affordable monthly instalments subject to the applicable Terms and Conditions.</p> <p>Maybank/Maybank Islamic EzyPay Plus/-i does not apply to cash advance, instalment amount payable under other programmes of Maybank/Maybank Islamic such as Balance Transfer, EzyPay-i Scheme, Cash Treats, annual fees, carry forward balances and any other management fee / interest / late payment charges (LPC) charged by Maybank/Maybank Islamic under the Cardholder Agreement.</p>															
Q2	What does the Maybank/Maybank Islamic EzyPay Plus/-i campaign offer?															
	<p>The Campaign offers a lower Interest Rate/Management Fee as below:</p> <table border="1"> <thead> <tr> <th>Plan</th> <th>Tenure</th> <th>Interest Rate / Management Fee</th> <th>Minimum Amount (RM)</th> <th>Maximum Amount (RM)</th> </tr> </thead> <tbody> <tr> <td>i</td> <td>6 months</td> <td>0%</td> <td>1,000</td> <td>30,000</td> </tr> <tr> <td>ii</td> <td>12 months</td> <td>3% per annum @ 0.25% per month</td> <td>500</td> <td>30,000</td> </tr> </tbody> </table> <p><i>Normal rate is 9% per annum</i></p>	Plan	Tenure	Interest Rate / Management Fee	Minimum Amount (RM)	Maximum Amount (RM)	i	6 months	0%	1,000	30,000	ii	12 months	3% per annum @ 0.25% per month	500	30,000
Plan	Tenure	Interest Rate / Management Fee	Minimum Amount (RM)	Maximum Amount (RM)												
i	6 months	0%	1,000	30,000												
ii	12 months	3% per annum @ 0.25% per month	500	30,000												
Q3	What is the promotion period for this campaign?															
	The Campaign shall run from 2 August 2023 to 31 December 2023, both dates inclusive.															
Q4	Who is eligible to apply for this Maybank/Maybank Islamic EzyPay Plus/-i campaign?															
	All Maybank & Maybank Islamic Principal Credit Cardmembers including who have made a minimum transaction of RM1,000 (for 6 months plan) / RM500 (for 12 months plan) and with the maximum amount of RM30,000 which has been posted in Maybank2u but yet to be posted to the Credit Card / Credit Card-i statement forming part of the outstanding current balance due and have not passed its payment due date at the point of conversion.															

Q5 How do I apply for the Maybank/Maybank Islamic EzyPay Plus /-i campaign?



Q6 What is the minimum and maximum amount for this Maybank/Maybank Islamic EzyPay Plus/-i campaign per conversion?

The minimum conversion amount is RM1,000 for 6 months plan / RM500 for 12 months plan and the maximum is RM30,000 per transaction.

Q7 Are there any TreatsPoints granted under this promotion?

TreatsPoints will not be granted for Maybank/Maybank Islamic EzyPay Plus/-i.

Q8 Is there any early settlement fee charged if I perform early settlement within the payment period?

No early settlement fee will be charged.

 Upon early settlement, the remaining outstanding monthly instalments and together with the one month interest* shall be chargeable to the card and the due date for payment shall follow the statement due date.

	*Note: One month interest only applies to Maybank Credit Card (Conventional).
Q9	Can I apply for multiple Maybank/Maybank Islamic EzyPay Plus/-i plans?
	Yes, provided there is available credit limit and within the offer validity period to be entitled for the Campaign offer.
Q10	Can I change my existing Maybank/Maybank Islamic EzyPay Plus/-i to the current Maybank/Maybank Islamic EzyPay Plus/-i Campaign plan?
	No, it only applies to new Maybank/Maybank Islamic EzyPay Plus/-i conversions during this specific Campaign Period.


Soalan Lazim (FAQs)**Kempen Maybank/Maybank Islamic EzyPay Plus/-i Kadar Istimewa**

S1	Apakah Kempen Maybank/Maybank Islamic EzyPay Plus/-i Kadar Istimewa?															
	<p>Maybank/Maybank Islamic EzyPay Plus/-i ialah program yang membolehkan anda menukar transaksi runcit anda kepada ansuran bulanan dengan kadar rendah istimewa. Nikmati fleksibiliti kewangan yang lebih baik dengan menukar baki runcit tertunggak pada kad kredit Maybank / kad kredit-i Maybank Islamic anda kepada ansuran bulanan mampu milik tertakluk kepada Terma dan Syarat.</p> <p>EzyPay Plus/-i tidak terpakai untuk pendahuluan tunai, jumlah ansuran yang perlu dibayar di bawah program lain Maybank/Maybank Islamic seperti Pindahan Baki, Skim EzyPay/-i, Cash Treat, yuran tahunan, baki bawa ke hadapan dan sebarang caj pengurusan / faedah / caj pembayaran lewat (LPC) yang dikenakan oleh Maybank/Maybank Islamic di bawah Perjanjian Pemegang Kad.</p>															
S2	Apakah yang ditawarkan oleh kempen Maybank/Maybank Islamic EzyPay Plus/-i?															
	<p>Kempen ini menawarkan Caj Kewangan/Caj Pengurusan yang lebih rendah seperti di bawah:-</p> <table border="1"> <thead> <tr> <th>Pelan</th> <th>Ansuran</th> <th>Caj Kewangan / Caj Pengurusan</th> <th>Minimum Amaun (RM)</th> <th>Maksimum Amount (RM)</th> </tr> </thead> <tbody> <tr> <td>i</td> <td>6 bulan</td> <td>0%</td> <td>1,000</td> <td>30,000</td> </tr> <tr> <td>ii</td> <td>12 bulan</td> <td>3% setahun @ 0.25% sebulan</td> <td>500</td> <td>30,000</td> </tr> </tbody> </table> <p><i>Kadar biasa ialah 9% setahun</i></p>	Pelan	Ansuran	Caj Kewangan / Caj Pengurusan	Minimum Amaun (RM)	Maksimum Amount (RM)	i	6 bulan	0%	1,000	30,000	ii	12 bulan	3% setahun @ 0.25% sebulan	500	30,000
Pelan	Ansuran	Caj Kewangan / Caj Pengurusan	Minimum Amaun (RM)	Maksimum Amount (RM)												
i	6 bulan	0%	1,000	30,000												
ii	12 bulan	3% setahun @ 0.25% sebulan	500	30,000												
S3	Apakah tempoh promosi untuk kempen ini?															
	Kempen ini akan berlangsung dari 2 Ogos 2023 hingga 31 Disember 2023, termasuk kedua-dua tarikh.															
S4	Siapakah yang layak untuk memohon kempen Maybank/Maybank Islamic EzyPay Plus/-i ini?															
	Semua Ahli Kad Kredit Utama Maybank & Maybank Islamic yang telah membuat transaksi minimum RM1,000 (untuk Pelan 6 bulan) / RM500 (untuk Pelan 12 bulan) dan dengan jumlah maksimum RM30,000 yang telah dipaparkan dalam akaun di Maybank2u tetapi belum dipaparkan di penyata Kad Kredit / Kad Kredit-i menjadi sebahagian daripada baki semasa tertunggak dan belum melepasi tarikh akhir pembayarannya pada masa penukaran.															

S5 Bagaimanakah cara untuk memohon kempen Maybank/Maybank Islamic EzyPay Plus/-i?


Cara Memohon melalui Laman Web/Aplikasi Maybank2u

Langkah 1




Log masuk ke laman web/aplikasi Maybank2u

Langkah 2



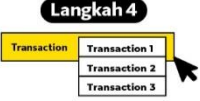
Pergi ke bahagian 'CARDS' dan pilih kad kredit

Langkah 3




Pilih ikon 'More Details' dan klik 'Apply EzyPay Plus'

Langkah 4




Pilih transaksi untuk ditukar

Langkah 5




Pilih '12 months - 3% p.a.'

Langkah 6



Sahkan butiran anda & hantar


Langkah 7



Masukkan nombor TAC/secure verification & selesai!


Cara Memohon melalui Aplikasi MAE

Langkah 1




Lancarkan aplikasi MAE, tekan 'Maybank2u' dan log masuk

Langkah 2




Tekan pada 'CARDS' dan pilih kad kredit

Langkah 3




Tekan pada 'Apply EzyPay Plus'

Langkah 4




Pilih transaksi dan kemudian pilih '12 months - 3% p.a.'

Langkah 5



Sahkan butiran anda & hantar

Langkah 6



Masukkan nombor TAC/secure verification & selesai!

S6 Apakah jumlah minimum dan maksimum untuk kempen Maybank/Maybank Islamic EzyPay Plus/-i bagi setiap penukaran tersebut?

Jumlah penukaran minimum ialah RM1,000 (untuk 6 bulan) / RM500 (untuk 12 bulan) dan maksimum ialah RM30,000 setiap transaksi.

S7 Adakah terdapat TreatsPoints yang diberikan di bawah promosi ini?

TreatsPoints tidak akan diberikan untuk Maybank/Maybank Islamic EzyPay Plus/-i.

S8	Adakah terdapat sebarang bayaran penyelesaian awal dikenakan jika saya melakukan penyelesaian awal dalam tempoh pembayaran?
	<p>Tiada yuran penyelesaian awal akan dikenakan.</p> <p>Selepas penyelesaian awal, baki ansuran bulanan tertunggak dan bersama dengan faedah sebulan* akan dicaj kepada kad dan tarikh akhir pembayaran hendaklah mengikut tarikh penyata perlu dibayar.</p> <p>*Nota: Faedah sebulan hanya dikenakan kepada Kad Kredit Maybank (Konvensional).</p>
S9	Bolehkah saya memohon pelan Maybank/Maybank Islamic EzyPay Plus/-i secara berulang?
	Ya, dengan syarat had kredit tersedia dan boleh digunakan serta berada dalam tempoh sah tawaran untuk layak menyertai kempen.
S10	Bolehkah saya menukar Maybank/Maybank Islamic EzyPay Plus/-i saya yang sedia ada kepada pelan Kempen Maybank/Maybank Islamic EzyPay Plus/-i semasa?
	Tidak, ini hanya digunakan untuk penukaran Maybank /Maybank Islamic EzyPay Plus/-i baru semasa Tempoh Kempen tersebut.