

Maybank Regional Golf Program 2023

Terms and Conditions (Malaysia)

A. Programme Eligibility

1. The Maybank Regional Golf Programme (“Programme” or “Offer”) is valid from 01 January - 31 December 2023.
2. Principal Cardmembers of the following cards (refers to “Eligible Cardmembers” or “Cardmembers”) issued in Malaysia and with an account in good standing order can access this Programme:
 - I. The Platinum Card® (The American Express Platinum® Charge Card)
 - II. Maybank 2 Cards Reserve American Express Card
 - III. Maybank MasterCard World Credit Card
 - IV. Maybank MasterCard World Islamic Credit Card-I
 - V. Maybank Visa Infinite Card
 - VI. Maybank Islamic Ikhwan Visa Infinite Card-I
 - VII. Maybank Manchester United Visa Infinite
 - VIII. Maybank Visa Infinite Diamante
 - IX. The Singapore Airlines Krisflyer American Express Platinum (**4 times access per annum*)
3. Eligible Cardmembers enjoy complimentary green fees at 20 golf clubs in Malaysia and 80 golf clubs overseas (“Participating Golf Clubs”), subject to booking conditions listed hereunder. Please contact Maybank Premier Card Services for list of participating clubs.
4. Eligible Cardmembers must achieve a minimum spend requirement of RM5,000 in the previous month’s statement in order to book golf at the participating golf courses.
5. Eligible Cardmembers must have an active card status, without any overdue payment

B. Programme Mechanics

1. This Programme will only be applicable when Eligible Cardmember(s) book through Maybank Premier Card Services. Cardmembers(s) will not be able to enjoy the Offer if utilizing a tee-time booked by a club member. Similarly, a club member cannot make a booking directly at the Golf Club and transfer the confirmed tee-time over to the Cardmember.
2. Cardmembers (not including Singapore Airlines Krisflyer American Express Platinum Cardmembers) can play up to two (2) times a month on a first-come-first-served basis for both local and overseas clubs, with an exception at the following golf clubs, The Els Club Desaru, Forest City Golf Resort, Tropicana Golf & Country Resort, Kuala Lumpur Golf & Country Club, Saujana Golf & Country Club, Sentosa Golf Club and Marina Bay Golf Course.
3. For bookings to golf clubs in Malaysia, Cardmembers can book a maximum of one (1) flight per booking and cannot book for the next golf game until the current booked game has been played.
4. For golf clubs located outside of the country in which the Maybank Card was issued, Cardmember can book a maximum of two (2) golf clubs each time however no further bookings will be accepted until the current booked game has been played.
5. Unless otherwise specified, there must be a minimum two (2) golfers per flight, per booking for Weekday requests, and minimum three (3) golfers per flight, per booking for Weekend and Public Holiday requests.
6. The minimum golfer requirement per flight shall apply as required by the respective golf clubs. In the event of incomplete ball-flight(s), the golf club reserves the right to pair up players at its discretion.
7. Selected golf clubs are not accessible on weekends under this Programme. Please contact Maybank Premier Card Services for more information.
8. All tee times are not an entitlement and are subject to availability.
9. All golf games must be completed by 31 December 2023.
10. **For bookings at Golf Clubs in Malaysia, Singapore, Indonesia and the Philippines:**
 - i. Cardmembers cannot book for the next golf game until the current booked game is played.
 - ii. Unless otherwise specified, weekday bookings must be made at least four (4) working days; at least six (6) working days for weekend/ local Public Holiday bookings. Bookings cannot be made beyond fourteen (14) working days in advance at all golf clubs.
 - iii. Up to four (4) Cardmembers can play together in one (1) flight with no paying guest requirement at participating golf clubs, with an exception at the golf clubs listed below.
 - iv. For golf clubs at The Els Club Desaru, Forest City Golf Resort, Tropicana Golf & Country Resort, Kuala Lumpur Golf & Country Club, Saujana Golf & Country Club, Sentosa Golf Club and Marina Bay Golf Course.
 - Cardmembers can play up to a maximum of four (4) times a year.
 - Each Cardmember must be accompanied by two (2) paying guest.

- All non-club member bookings to Saujana Golf & Country Club will require a one (1) night stay at The Saujana Hotel, the on-site property located within the golf club.

11. For bookings at Golf Clubs in Thailand, Vietnam and Cambodia:

- i. Each Cardmember must be accompanied by at least one (1) paying guest.
- ii. Up to a maximum of two (2) Cardmembers can play together in a flight, provided the Paying Guest and minimum golfer requirements for Weekday, Weekend and Public Holiday are met.
- iii. Weekday bookings must be made at least four (4) working days; at least six (6) working days for weekend/ local Public Holiday. Bookings cannot be made beyond fourteen (14) working days in advance.

12. For bookings to Golf Clubs in Australia, China, Japan, Mongolia, South Africa, Spain, Turkey, United Arab Emirates, United Kingdom, France, Portugal and the United States of America:

- i. A minimum of three (3) golfers per flight, per booking, is required.
- ii. There must be two (2) paying guests in each flight, notwithstanding the number of Cardmember(s) in the same booking.
- iii. Bookings must be made at least fourteen (14) working days, but not more than two (2) months in advance of requested tee-off date with an exception for golf clubs in Japan.
- iv. Booking at golf clubs in Japan is encouraged to book at least three (3) months in advance due to short golfing season.
- v. Bookings for Pebble Beach Golf Links require a stay minimum of two (2) nights at any of their properties; one (1) round per day. During peak season, a minimum of three (3) nights stay is required; one (1) round per day and five (5) nights stay is required for two (2) rounds. Each room accommodates maximum two (2) players.
- vi. Bookings to The Links at Spanish Bay and Del Monte Golf Course require minimum one (1) night stay at either The Inn at Spanish Bay or The Lodge at Pebble Beach. Each room accommodates a maximum of two (2) players and one (1) round per course daily.

C. Payment, Amendment, Cancellation and No-Show Terms

1. All payments for green fees and/or applicable charges for Eligible Cardmember(s) and guests must be made upon booking and charged to the Cardmember's Maybank Cards. Charges will be reflected on the Cardmember Statements as transactions made at 'Concepts Golf Management Pte Ltd'. Rates quoted are exclusive of taxes and are subject to change without notice.
2. Maybank reserves the right to cancel the golf booking if payment for green fees and/or applicable charges is not settled prior to tee-off.
3. Change of date (of play) considered as cancellation.
4. For golf clubs in Malaysia, Singapore, Indonesia, Philippines, Thailand, Vietnam and Cambodia, except for Marina Bay Golf Course, Sentosa Golf Club and Ria Bintan Golf Club, the following charges apply to Cardmember(s) and their Guest(s) upon booking confirmation: -
 - i. Amendment/ Cancellation fee of RM 60.00 per change made more than three (3) days before tee-off date.
 - ii. 100% of total golf charges apply for cancellations made two (2) days or less before tee-off date as well as in the event of No-show or late arrival on tee-off date. For the avoidance of doubt, 100% golf charges refer to the Visitor green fee, applicable caddy and/or buggy, insurance and other fees as imposed by the participating golf club.
5. For Sentosa Golf Club and Ria Bintan Golf Club, the following charges apply to Cardmember(s) and their Guests upon booking confirmation: -
 - i. Amendment/ Cancellation fee of RM 60.00 per change made more than four (4) days before tee-off date.
 - ii. 100% of total golf charges apply for cancellations made three (3) days or less before tee-off date as well as in the event of No-show or late arrival on tee-off date. For the avoidance of doubt, 100% golf charges refer to the Visitor green fee, applicable caddy and/or buggy, insurance and other fees as imposed by the participating golf club.
6. For Marina Bay Golf Course, the following charges apply to Cardmembers and their guests upon consent from Cardmember to proceed with tee time booking: -
 - i. Amendment fees of RM 60.00 per change
 - ii. 100% of total golf charges apply for cancellations, No-show or late arrival on tee-off date. For avoidance of doubt, 100% golf charges refer to the Visitor green fee, applicable caddy and/or buggy, insurance and other fees as imposed by the Participating Golf Club.
7. For golf clubs in Australia, China, Japan, Mongolia, South Africa, Spain, Turkey, United Arab Emirates, United Kingdom of Britain, France, Portugal and United States of American (excluding Pebble Beach courses), cancellation terms will be advised at time of booking.
8. Bookings at Pebble Beach Golf Links, The Links at Spanish Bay and Del Monte Golf course, a two (2) nights deposit for room/tax only is due at time of booking. Full room/ tax/ golf pre-payment shall be due fourteen (14) days prior to arrival. Cancellation or change of dates for rooms or golf must be made at least fourteen (14) days before arrival or date of play

whereby an amendment fee of RM60.00 shall apply. Cancellation made less than fourteen (14) days of arrival will incur forfeiture of two (2) night room deposit and full green fees.

9. Cancellation or No-show fees will be charged to Cardmembers' Maybank cards and until such time these outstanding fees are paid, Cardmembers will not be granted the next golf booking.
10. Cardmembers are deemed to have understood the cancellation policy upon acceptance of golf booking confirmation.

D. Other Terms and Conditions for Complimentary Green Fees Programme

1. The Programme cannot be used by Eligible Cardmembers or their guests in conjunction with any golf promotion or for participation in any golf tournament and/or corporate/social golf arrangements at the respective clubs.
2. Participating Golf Clubs will not accept direct enquiries and/or bookings for this Programme and may refuse to apply the Maybank Discount rate during promotional periods.
3. Eligible Cardmember(s) are responsible for arranging the minimum number of players required, with a minimum of two (2) players per flight for weekdays and a minimum of three (3) players per flight for weekends, subject to pairing at the golf club's discretion.
4. Eligible Cardmember(s) and his/her guests are required to pay for the use of the buggy and caddy at standard published rates. Any other applicable fees or charges are to be borne by the Cardmember(s) and his/her guests.
5. Cardmember(s) and his/her guests should hold valid golfer's insurance at the time of booking of the golf game.
6. Cardmember(s) must have a valid handicap, and the Club may require golfers to produce their handicap card upon registration.
7. There will be no rain check after tee-off.
8. The Programme is valid for golf course access only and does not constitute a golf club membership. Cardmembers and/or their guests will not have access rights to other facilities at the golf club.
9. Maybank and its vendors do not assume liability and Cardmember shall not make any claim whatsoever for (i) injury or bodily harm or (ii) loss of or damage to property, howsoever caused, arising from or in connection with this Programme.
10. Maybank Banking Berhad reserves the right to change and/or amend the terms and conditions of this Programme, remove or replace any Participating Golf Club offered in this Programme by giving Twenty-One (21) calendar days prior notice before the implementation.
11. The terms and conditions, rules and regulations of each Participating Golf Club shall apply. Each club reserves its right to amend its terms and conditions, rules and regulations or impose new terms and conditions, rules and regulations without prior notice to Cardmembers.
12. In the case of a dispute, Maybank Banking Berhad reserves the right of final decision.