

## Earn 5X TreatsPoints on Selected Eco-Friendly Merchants with Maybank Islamic Ikhwan Credit Card-i Campaign

The “Earn 5X TreatsPoints on Selected Eco-Friendly Merchants with Maybank Islamic Ikhwan Credit Card-i Campaign” (“**Campaign**”) is organised by Maybank Islamic Berhad (Company No. 200701029411) (referred to as “Maybank”). By participating in this Campaign, Eligible Customers (as defined below) hereby expressly agree to be bound by these Terms & Conditions.

### Campaign Period

1. The Campaign commences on 12 December 2022 and ends on 12 March 2023, both dates inclusive (“Campaign Period”).

### Eligibility

2. Subject to these Terms and Conditions, the Campaign is open to all existing principal cardmembers (“**Eligible Customers**”) of:
  - i. Maybank Islamic Ikhwan American Express Platinum Credit Card-i
  - ii. Maybank Islamic Ikhwan Mastercard Platinum Credit Card-i
  - iii. Maybank Islamic Ikhwan Mastercard Gold Credit Card-i
  - iv. Maybank Islamic Ikhwan PETRONAS Visa Platinum Credit Card-i
  - v. Maybank Islamic Ikhwan PETRONAS Visa Gold Credit Card-i

Collectively referred as (“**Eligible Credit Cards**”) issued by Maybank Islamic Berhad (Company No. 200701029411) who had successfully registered for the Campaign via short messages service (“**SMS**”) (“**Eligible Cardmembers**”).

3. The following individuals are **NOT** eligible to participate in this Campaign:
  - a. permanent and/or contract employees of Maybank (including those of its subsidiaries and related companies); and/or
  - b. any person who has committed or suspected of carrying/committing any misconduct, fraudulent or wrongful acts in relation to their account(s), any facility, and/or any services granted by Maybank.
  - c. Supplementary Maybank Credit Cards Cardmembers (“**Supplementary Cardmembers**”) are not eligible to receive Rewards for this Campaign. However, for each principal cardmembers of the Eligible Credit Cards (“**Principal Cardmembers**”) who is an Eligible Customer, spending made by Supplementary Cardmembers will be consolidated under the Principal Cardmember’s Card account for the purpose of accumulating the total spend.

### SMS Registration

4. In order to be eligible for the Campaign, all principal Maybank Islamic Credit Cards (“**Principal Cardmembers**”) are required to register once via SMS using any of the registered telecommunication companies (“Telco”) number within the Campaign Period (“**Registration**”) as follows:

**SMS: IKHWAN<space>last 6-digit NRIC /Passport number to 66628** (E.g. IKHWAN 102456)

5. Eligible Cardmembers must register their participation for the Campaign using the mobile phone number that was registered with Maybank and multiple registration using the same phone number is not accepted. In the event the information that been provided by cardmember does not match with Maybank database, Maybank reserves the right to reject the registration.
6. Principal Cardmembers shall be responsible to pay the standard SMS charges levied by their respective Telco service providers for each Registration sent to the designated number “66628” for the purposes of the Campaign.
7. Principal Cardmembers are solely responsible to ensure that the details in the Registration sent to “66628” are complete, accurate and within the Campaign Period; failing which, the Registration is/will be deemed invalid or unsuccessful.
8. Cancellation and/or any changes made after the Registration which has been successfully sent to “66628” will not be entertained.
9. Proof of SMS sent to “66628” by Principal Cardmembers shall not be deemed as successful Registration unless the Principal Cardmembers receives a confirmation SMS from “66628” and such confirmation SMS will be sent to the same mobile phone number used for the Registration, subject to the SMS traffic at the respective Telco’s network. The confirmation SMS is automatically generated to confirm receipt of a successful Registration and shall not deemed as notification that the Principal Cardmembers had been confirmed as the Winner (as defined below).
10. Maybank reserves the right to disqualify any Registration sent to “66628” due to reason(s) including, but not limited to duplicate registrations, invalid NRIC/Passport Number, incorrect SMS format, unsuccessful or delayed transmission of SMS during the Campaign Period and Maybank shall not, in any way, be liable and/or responsible for such disqualification.
11. Maybank is not responsible and does not have any control whatsoever on the SMS traffic, possible network failures and/or interruptions on the part of the respective Telco or Maybank’s SMS service provider or for any other reason(s) whatsoever during the process of the Registration sent to “66628” or SMS confirmation sent from “66628” to Principal Cardmembers which may result in the delay of the Registration during the Campaign Period.
12. SMS service is provided and supported by the service provider appointed by Maybank.

### **Campaign Mechanics**

13. Eligible Customers will earn 5X TreatsPoints (“**Rewards**”) for spending with the Eligible Cards at the Eco-Friendly merchants of which selected by Maybank, as listed below:

No.	Merchants List
1	SURIA INFINITI SDN BHD
2	GSPARX SDN BHD
3	TNBX SDN BHD
4	PEKAT SOLAR SDN BHD
5	SFS ENERGY SDN BHD
6	ECO SOLAR SOLUTIONS SDN BHD
7	PATHGREEN ENERGY SDN BHD
8	SOLAR SUNYIELD SDN BHD

9	HD SOLAR NEW ENERGY SDN BHD
10	SG ENERGY SG ENERGY SDN BHD
11	KTS TRADING SDN BHD
12	SOLARTECH SALES & SERVICES S/B
13	SOLAR ELECTRONIC & ELECTRICAL
14	SOLAR-MATE SDN BHD
15	EASY SOLAR SDN BHD
16	GIGA TECH SOLAR SB
17	VERDANT SOLAR SDN BHD
18	SOLAR BEE SDN BHD
19	HD SOLAR NEW ENERGY SDN BHD
20	AI SOLAR SDN BHD
21	ERS ENERGY SDN BHD
22	SOLS ENERGY SDN BHD
23	BENS INDEPENDENT GROCER (B.I.G)
24	VILLAGE GROCER
25	ECO GENESIS INC
26	RAMPAI NIAGA SDN BHD (THE BODY SHOP)
27	UNIQLO (MALAYSIA) SDN BHD
28	FMC GREENLAND SDN BHD (BMS ORGANICS)
29	ELECTRIC SCOOTER EMPIRE
30	ZAVINCI CYCLE HUB
31	PLUS CYCLE
32	THE DATAI LANGKAWI
33	THE ZENITH HOTEL
34	MANDARIN ORIENTAL KUALA LUMPUR
35	SHANGRI-LA HOTEL KUALA LUMPUR
36	SHANGRI-LA'S RASA RIA RESORT
37	SHANGRI-LA'S TANJUNG ARU
38	SIMPLE LIFE HEALTHY VEGETARIAN RESTAURANT
39	LUSH

\*Spending with Maybank Islamic Ikhwan American Express Platinum Credit Card-i will earn Eligible Customers 3X TreatsPoints (as stated in Cards Benefits) + 2X TreatsPoints during the Campaign Period.  
Note : This offers to exclude Alcohol and Tobacco

14. The Rewards would not be credited for the spending category listed in the table below:

Category	TreatsPoints
Government Bodies	No TreatsPoints
Education Institutions	1X
Insurance Providers	1X
Utilities	1X
Petrol	1X
Groceries	1X
0% EzyPay	1X
E-Wallets Reload	No TreatsPoints

15. The Rewards will only be awarded to the Principal Card's account. However, spending made by Supplementary Cardmember will be aggregated with the Principal Card total spending.

### **Campaign Fulfilment**

16. Prize fulfilment will be carried out within twelve (12) weeks from the Campaign's end date.

*Example:*

*The Campaign ends on 28 February 2023, the fulfilment will be done 12 weeks from 28 February 2023. The fulfilment is expected to be completed latest by 23 May 2023.*

17. To refer for the TreatsPoints amount, cardmembers can log in to Maybank2u or refer it from the monthly Credit Card statement.
18. Maybank reserves the right to disqualify an Eligible Customer from participating in the Campaign and/or from receiving the Rewards due to the following:
  - a. where the minimum payment or any amounts due and payable under any of the Eligible Customer's Maybank Credit Card account(s) are not settled on or before its due date;
  - b. if the Eligible Credit Card account is cancelled, closed, or terminated by any reason whatsoever, either voluntarily or involuntarily on or before the fulfilment of the Prize(s); and/or
  - c. if the Eligible Customer has committed or is suspected of committing any misconduct, fraudulent or wrongful acts.

### **Retail Spend**

19. "Retail Spend" means the purchase of any goods or services (local or international) with the use of the Maybank Cards and may include, at Maybank's discretion, any card transaction (inclusive e-commerce transactions) as may be determined by Maybank except for the following transactions:
  - a. instalments paid under Maybank's Flexi Payment Plan, Easy Payment Plan transactions registered and commenced before the Campaign Period, Credit Shield Plus, Dial For Cash, Balance Transfer, Balance Transfer via Instalment Plan, eWallets and Cash Advance. Easy Payment Plan transaction is not categorised as "Retail Spend" transaction;
  - b. any disputed, cancelled, refunded, unauthorized or fraudulent purchase transactions;
  - c. payment of annual Maybank Credit Card membership fees;
  - d. interest/ Management Charge payments, late payment fees, charges for cash withdrawals, any taxes imposed by law and any other form of service/miscellaneous fees; and
  - e. transactions made by the Eligible Customer with any merchant associated with or controlled by them (whether as employee, employer, shareholder or director). i.e. transactions by Eligible Customer with any corporation or business entity in which he/she is an employee or employer or works with or has shares or interest in or is a director of.

## **General Terms & Conditions**

20. Maybank shall not be responsible or held liable in respect of technical failures of any kind whatsoever, intervention, interruptions, and/or electronic or human errors in the administration and/or processing of the transaction performed via the MAE app, M2U app, Maybank2u Biz, Maybank2u, or Maybank2e provided the same is not caused by Maybank.
21. Maybank reserves the right to withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part and reserves the right to modify any of the terms and conditions contained herein, from time to time by giving at least minimum of twenty one (21) days (“day” shall have the same meaning as calendar day), prior notice thereof, the notice of which shall be posted through the Maybank2u website at [www.maybank2u.com.my](http://www.maybank2u.com.my) or through any other channel determined by Maybank. It shall be the responsibility of the Eligible Customers to be informed of or otherwise seek out any such notice validly posted.
22. By participating in this Campaign, Eligible Customers agree to access the Maybank2u website at [www.maybank2u.com.my](http://www.maybank2u.com.my) on a regular basis to view the terms and conditions herein and seek clarification from Maybank should any of the Terms & Conditions be not fully understood.
23. By participating in this Campaign, Eligible Customers agree to be bound by the Terms and Conditions herein and agree and consent to allow his/her personal data being collected, processed and used by Maybank in accordance with the Maybank Privacy Statement, which may be viewed on [www.maybank2u.com.my](http://www.maybank2u.com.my) (“Maybank’s Privacy Statement”) and the Personal Data Protection Act 2010 (PDPA) Form for Individual Customers.

In addition and without prejudice to the terms in the Maybank’s Privacy Statement and the Personal Data Protection Act 2010 (PDPA) Form for Individual Customers, Eligible Customers agree and consent to his/her personal data or information being collected, processed and used by Maybank for:

- a) the purposes of the Campaign; and
- b) marketing and promotional activities conducted by Maybank, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, Eligible Customers agree to co-operate and participate in all advertising and publicity activities of Maybank in relation to the Campaign.

24. Maybank and its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by Maybank for the purposes of this Campaign) shall not be liable to Eligible Customers in this Campaign for any direct, indirect, special or consequential loss or damage (including but not limited to, loss of income, profits or goodwill) arising from or in connection with this Campaign unless caused by the any gross negligence or omission by Maybank.
25. Maybank shall not be liable for any default of its obligation under this Campaign due to any force majeure events which include but not limited to act of God, war, riot, lockout, industrial action, fire, flood, drought, storm, epidemic and pandemic or any events beyond the reasonable control of Maybank.
26. Maybank may disqualify/reject any Eligible Customers who does not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign which includes fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.
27. These Terms and Conditions shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.

For information, enquiries, feedback and/or complaints related to this Campaign, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively for feedback and/or complaints, Eligible Customers may choose to e-mail Maybank via the feedback form at Maybank2u website [www.maybank2u.com.my](http://www.maybank2u.com.my)