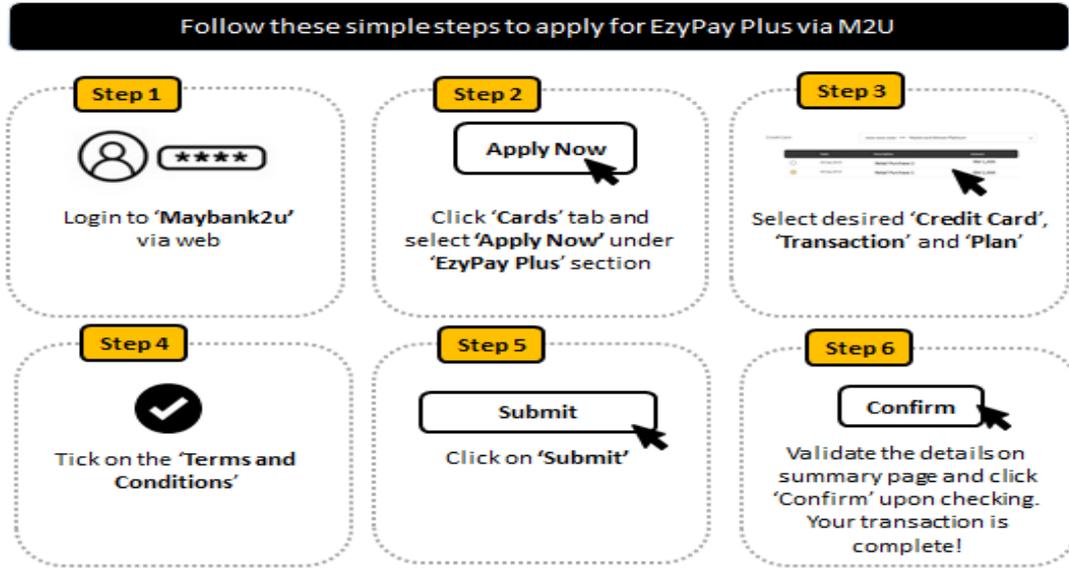


## Frequently Asked Question (FAQs)

## Maybank/Maybank Islamic EzyPay Plus 3% per annum for 12 months Campaign

Q1	<b>What is Maybank/Maybank Islamic EzyPay Plus 3% per annum for 12 months campaign?</b>
	<p>Maybank/Maybank Islamic EzyPay Plus is a programme where it allows you to convert your retail transactions into monthly instalments.</p> <p>Enjoy better financial flexibility by converting outstanding retail balances on your Maybank credit card / Maybank Islamic credit card-i into affordable monthly instalments subject to the applicable Terms and Conditions.</p> <p>EzyPay Plus does not apply to cash advance, instalment amount payable under other programmes of Maybank/Maybank Islamic such as Balance Transfer, EzyPay Scheme, Cash Treats, annual fees, carry forward balances and any other management charges / interest / late payment charges (LPC) charged by Maybank/Maybank Islamic under the Cardholder Terms and Conditions.</p>
Q2	<b>What does the EzyPay Plus campaign offer?</b>
	The Campaign offers a lower rate of 3% per annum for 12 months tenure. (normal rate 9% per annum)
Q3	<b>What is the promotion period for this campaign?</b>
	The Campaign shall run from 1 April (8:00 am) to 30 July 2022 (11:30 pm), both dates inclusive.
Q4	<b>Who is eligible to apply for this EzyPay Plus 3% p.a for 12 months?</b>
	All Maybank & Maybank Islamic Principal Credit Cardmembers including staff cards who have made a minimum transaction of RM500, and with the maximum amount of RM30,000 which have which has been posted in Maybank2u but yet to be posted Credit Card / Credit Card-i statement forming part of the outstanding current balance due and have not passed its payment due date at the point of conversion.
Q5	<b>How do I apply for the Maybank/Maybank Islamic EzyPay Plus 3% p.a for 12 months campaign?</b>
	<p style="text-align: center;"><b>Follow these simple steps to apply for EzyPay Plus via M2U</b></p>  <p><b>Step 1</b> Login to 'Maybank2u' via web</p> <p><b>Step 2</b> Click 'Apply Now' under 'EzyPay Plus' section</p> <p><b>Step 3</b> Select desired 'Credit Card', 'Transaction' and 'Plan'</p> <p><b>Step 4</b> Tick on the 'Terms and Conditions'</p> <p><b>Step 5</b> Click on 'Submit'</p> <p><b>Step 6</b> Validate the details on summary page and click 'Confirm' upon checking. Your transaction is complete!</p>

<b>Q6</b>	<b>What is the minimum and maximum amount for EzyPay Plus 3% p.a for 12 months per conversion?</b>
	The minimum conversion amount is RM500 and the maximum is RM30,000 per transaction.
<b>Q7</b>	<b>Are there any TreatsPoints granted under this promotion?</b>
	TreatsPoints will not be granted for Maybank/Maybank Islamic EzyPay Plus.
<b>Q8</b>	<b>Is there any early settlement fee charged if I perform early settlement within the payment period?</b>
	No early settlement fee will be charged.  Upon early settlement, all outstanding monthly instalments and together with the interest/management fee shall become immediately due and payable.
<b>Q9</b>	<b>Can I apply for multiple EzyPay Plus plans?</b>
	Yes, provided there is available credit limit and within the offer validity to be entitled for the Campaign offer.
<b>Q10</b>	<b>Can I change my existing EzyPay Plus to the current EzyPay Plus Campaign plan?</b>
	No, the EzyPay Plus only applies to conversion on the specific Campaign Period.