

Maybank Manchester United 10th Anniversary –10% Cash Back at Machines Online Store

The “Maybank Manchester United 10th Anniversary –10% Cash Back at Machines Online Store Campaign,” (“**Campaign**”) is organised by Malayan Banking Berhad (196001000142) (“**Maybank**”). By participating in this Campaign, the Eligible Customers (as defined below) hereby expressly agree to be bound by these Terms & Conditions.

Campaign Period

1. The Campaign will commence on every 10th date of the month from 10 November 2021 until 10 May 2022 (“**Campaign Period**”).

Month	Date	Time (Malaysia Time)
November 2021	10 November 2021	00:00 – 23:59
December 2021	10 December 2021	00:00 – 23:59
January 2022	10 January 2022	00:00 – 23:59
February 2022	10 February 2022	00:00 – 23:59
March 2022	10 March 2022	00:00 – 23:59
April 2022	10 April 2022	00:00 – 23:59
May 2022	10 May 2022	00:00 – 23:59

Eligibility

1. Subject to these Terms and Conditions, the Campaign is open to all existing Principal Cardmember of Maybank Manchester United Visa Gold Credit Card and Maybank Manchester United Visa Infinite Credit Card (collectively referred to as “**Maybank Manchester United Credit Cards**”) issued by Maybank (“**Eligible Cardmembers**”).
3. The following individuals are **NOT** eligible to participate in this Campaign:
 - a. any person who has committed or suspected of carrying/committing any misconduct, fraudulent or wrongful acts in relation to their account(s), any facility, and/or any services granted by Maybank.
 - b. Supplementary Maybank Manchester United Credit Cards Cardmembers (“**Supplementary Card members**”) are not eligible to receive rewards for this Campaign. However, for each Principal Cardmembers who is an Eligible Customer, Qualifying Spend made by Supplementary Cardmembers will be consolidated under the Principal Cardmember’s Card account.

Campaign Mechanics

4. The first 10 Eligible Cardmembers, on a first-come first-served notice, will get 10% Cash Back (up to RM1,000) with purchase of an any products from Machine online store (www.machines.com.my) on the 10th date of every month, from November 2021 until May 2022.

5. Payment must be made with Maybank Manchester United Visa Infinite or Maybank Manchester United Visa Gold Credit Card
6. Tracking of the Eligible Spend is based on transaction dates (Malaysian Time) and the time in which the transactions are successfully posted in Maybank' system throughout the Campaign Period.
7. Each Eligible Cardmember can enjoy up to RM1,000 worth of discount valid only for one single receipt, per person in a month.
8. The 10% Cash Back will be credited back to the Eligible Cardmember's credit card in a form of a Cash Back within 7 working days from the day the purchase was made.

Transactions done in month	Cash Back Fulfilment (7 working days after the transaction date)
10 November 2021	Latest by 19 November 2022
10 December 2021	Latest by 21 December 2022
10 January 2022	Latest by 24 January 2022
10 February 2022	Latest by 21 February 2022
10 March 2022	Latest by 21 June 2022
10 April 2022	Latest by 19 April 2022
10 May 2022	Latest by 19 May 2022

Example 1:

Salleh has bought an iPhone, a wireless headphone and a phone case worth RM5,500 in total from Machines online store on the 10 November 2021 at 00:05, with his Maybank Manchester United Visa Credit Card. Since he's still within the first 10 cardmembers who've purchased with the Manchester United Credit Card at Machines, Salleh will be receiving RM550 cash back credited straight to his credit card account latest by 19 November 2021.

Example 2:

Shamini has bought three (3) units of Macbook Pro, worth RM16,797 in total from Machines online store on the 10 January 2022 at 00:10, with her Maybank Manchester United Visa Infinite Credit Card. Since she's still within the first 10 cardmembers who've purchased with the Manchester United Credit Card at Machines during that particular day, Shamini will be receiving the maximum of RM1,000 cash back credited straight to her credit card account latest by 24 January 2022.

Retail Spend

9. "Retail Spend" means the purchase of any goods or services (local or international) with the use of the Maybank Manchester United Credit Cards and may include, at Maybank's discretion, any card transaction as may be determined by Maybank except for the following transactions:

- a. Instalments paid under Maybank's Flexi Payment Plan, Easy Payment Plan transactions registered and commenced before the Campaign Period, Credit Shield Plus, Dial For Cash, Balance Transfer, Balance Transfer via Instalment Plan, eWallet and Cash Advance. Easy Payment Plan transaction is not categorised as "Retail Spend" transaction;
- b. Any disputed, cancelled, refunded, unauthorized or fraudulent purchase transactions;
- c. Payment of annual Maybank Credit Card membership fees;
- d. Interest/ Management Charge payments, late payment fees, charges for cash withdrawals, any taxes imposed by law and any other form of service/miscellaneous fees; and
- e. Transactions made by the Eligible Customer with any merchant associated with or controlled by them (whether as employee, employer, shareholder or director). i.e. transactions by Eligible Customer with any corporation or business entity in which he/she is an employee or employer or works with or has shares or interest in or is a director of.

General Terms & Conditions

10. Maybank shall not be responsible or held liable in respect of technical failures of any kind whatsoever, intervention, interruptions, and/or electronic or human errors in the administration and/or processing of the transaction performed via the MAE app, M2U app, Maybank2u Biz, Maybank2u, or Maybank2e provided the same is not caused by Maybank.
11. Maybank reserves the right to withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part and reserves the right to modify any of the terms and conditions contained herein, from time to time by giving at least minimum of twenty one (21) days prior notice thereof, the notice of which shall be posted through Maybank2u website at www.maybank2u.com.my or through any other channel or channels determined by Maybank. It shall be the responsibility of the Eligible Customers to be informed of or otherwise seek out any such notice validly posted.
12. By participating in this Campaign, Eligible Customers agree to access the Maybank2u website at www.maybank2u.com.my on a regular basis to view the terms and conditions herein and seek clarification from Maybank should any of the Terms & Conditions be not fully understood.
13. By participating in this Campaign, Eligible Customers agree to be bound by the Terms and Conditions herein and agree and consent to allow his/her personal data being collected, processed and used by Maybank in accordance with Maybank Privacy Notice, which may be viewed on www.maybank2u.com.my ("Maybank's Privacy Notice").

In addition and without prejudice to the terms in the Maybank's Privacy Notice, Eligible Customers agree and consent to his/her personal data or information being collected, processed and used by Maybank for:

- a) the purposes of the Campaign; and

- b) marketing and promotional activities conducted by Maybank, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, Eligible Customers agree to co-operate and participate in all advertising and publicity activities of Maybank in relation to the Campaign.
14. Maybank and its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by Maybank for the purposes of this Campaign) shall not be liable to Eligible Customers in this Campaign for any direct, indirect, special or consequential loss or damage (including but not limited to, loss of income, profits or goodwill) arising from or in connection with this Campaign unless caused by the any gross negligence or omission by Maybank.
 15. Maybank shall not be responsible and / or liable for any losses suffered by Eligible Customers resulting directly or indirectly from the Eligible Customers' participation in this Campaign or otherwise. Furthermore, Maybank shall not be liable for any default of its obligation under this Campaign due to any force majeure events which include but not limited to act of God, war, riot, lockout, industrial action, fire, flood, drought, storm or any events beyond the reasonable control of Maybank.
 16. Maybank may disqualify/reject any Eligible Customer who does not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign which includes fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.
 17. These Terms and Conditions shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.

For information, enquiries, feedback and/or complaints related to the Campaign, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively for feedback and/or complaints, Eligible Customers may choose to e-mail Maybank via the feedback form at Maybank2u website www.maybank2u.com.my.